

Airport Recovery Briefing: FlyHealthy@SEA

Port of Seattle Commission Meeting

July 28, 2020

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FlyHealthy@SEA: Goals

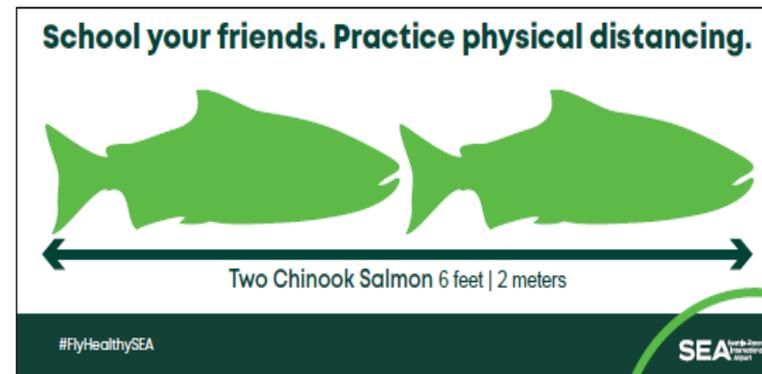
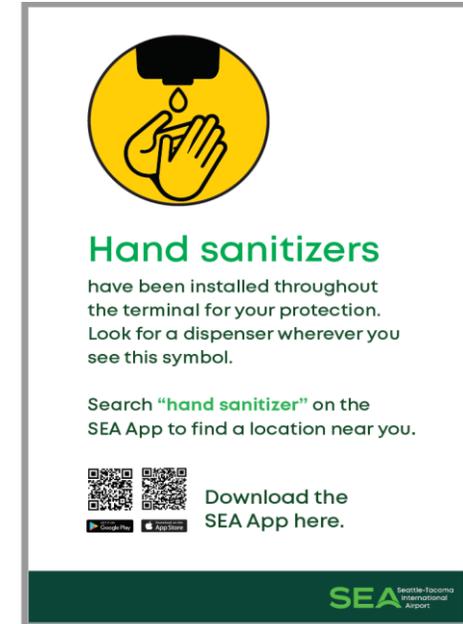
- **Maintain a safe, healthy airport environment**
- Restore confidence in air travel
- Renew enthusiasm for travel
- Return passenger volumes and economic vitality



FlyHealthy@SEA: A multi-layered approach

Initial Actions:

- Enhanced cleaning
- Physical Distancing
 - Common areas, gate hold rooms
- Communication
- Partner collaboration



Mask Up SEA

Enhanced Focus Area

Surveys confirm that travelers feel safer when airport employees and passengers wear masks

- Campaign launched on July 1st to increase visibility and 1:1 customer engagement; Over 2100 coverings distributed as of July 19th.
- Compliance has increased – around 95%
- Positive emphasis – social media highlights



FlyHealthy@SEA: Health Screenings

- **May 12th Meeting Context:**
 - Passenger volume: 95% drop (April 2020 compared to April 2019)
 - Health Information: elevated temperatures (strongest indicator for COVID-19)
 - Federal response: Potential Transportation Security Administration (TSA) temperature check pilot; strong expectation for long-term responsibility
- **May 12th Commission Motion:**
 - *“Develop a plan to facilitate temperature screenings for passengers departing through TSA checkpoints and those who have been cleared by U.S. Customs and Border Protection after international arrival.”*

FlyHealthy@SEA: Health Screenings

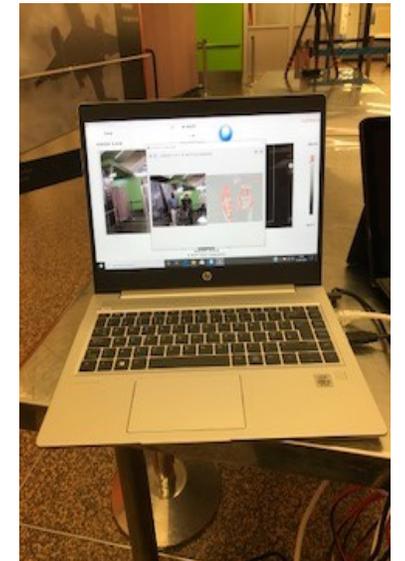
Complex Issues:

- Securing Health Partners
 - King County Department of Health
 - State of Washington Department of Health
 - Centers for Disease Control & Prevention
 - Airlines
 - Private Health Contractor

- FAA Policy

Temperature Screening: Equipment Tests

- Tested equipment in Federal Inspection Station (FIS) area (6/17-6/23)
- Voluntary; 1400 passengers; no personal data stored
- Findings:
 - False readings (hot items)
 - Complications with glasses/hats
 - No high temps (100F+)
 - Passengers are receptive
 - Hard to avoid testing children
 - Staffing insights

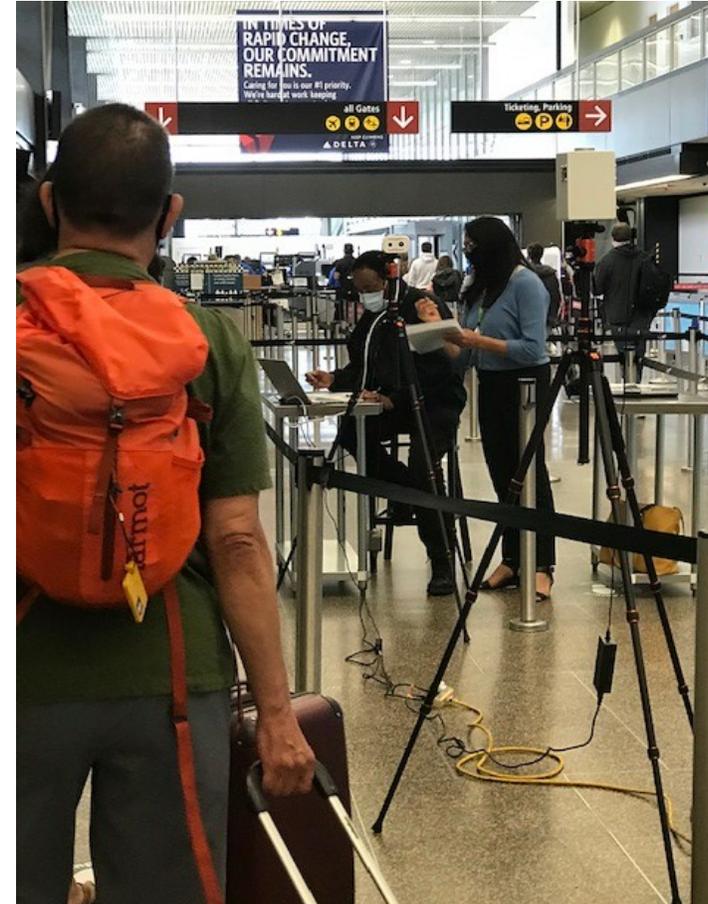


Temperature Screening: “Proof of Concept”

July 14 – 31, adjacent to Checkpoint 5 in collaboration with Alaska Airlines

Preliminary Findings:

- Issues with hats/glasses
- Passenger flows
- High staff demand
- Screening approx. 700 people/day; no elevated temperatures (as of 7/20)



Temperature Screening Considerations:

- Health Partnerships Status
 - Airlines
 - Health Departments; CDC
- Costs – General Tax Levy Use
 - Equipment
 - Private Health Contractor (Request For Proposal)
- Public Feedback
- Legal Uncertainties

Alternatives:

- **Alternative A: Conduct “random” temperature screenings**
 - Pro: deterrent, increase testing knowledge
 - Con: tax levy cost impacts, airline participation uncertainty, lack of follow-up authority
- **Alternative B: Move forward expeditiously with mandatory health screening temperature check program**
 - Pro: large hub U.S. airport leadership - share lessons, deterrent
 - Con: higher tax levy cost impacts, airline participation uncertainty, lack of health partners, lack of follow-up authority, potential for federal unfunded mandate

Alternatives and Next Steps:

- Alternative C: Implement second phase “Proof of Concept”; accelerate screening plans for international arrival passengers
 - Pro: provides additional insights (logistics, staffing, federal landscape)
 - Con: tax levy cost impacts, lack of health partners, cost/benefit (few people with elevated temperatures)

This is the recommended alternative

Potential Next Steps:

- Move to COVID-19 rapid test preparation?
- Pursue an alternative
- Action item for August 11th meeting (delegated authority to secure staffing with a private health contractor)

FlyHealthy@SEA Update

Questions?